

BENTELER STEEL/TUBE: CORPORATE POLICY

QUALITY – ENVIRONMENTAL PROTECTION –
OCCUPATIONAL SAFETY – ENERGY EFFICIENCY –
QUALIFICATION – SUSTAINABILITY

We shape together tubes for a sustainable future – for over 145 years! Strong roots as a foundation: BENTELER stands for reliability, stability and innovative spirit.

We have excellent process and product expertise that makes us the quality leader in customized tube solutions. We strive for operational excellence in all our processes, systems, standards and tools.

We reflect with our corporate values of courage, ambition and respect our culture of leadership and cooperation and define what makes us tick and how we achieve our corporate goals.

We ensure quality leadership, customer loyalty and profitable growth by consistently focusing on the needs of our customers. In doing so, we keep a close eye on our cost structure and sustainable corporate governance.

We are aware of our responsibility for the environment as a global group in an energy-intensive industry. We are pioneers in the green transformation of the steel tube industry. That is why we have set ourselves the strategic goal of becoming CO₂-neutral by 2045. We have taken an important first step with the introduction of CliMore®, our brand for more sustainable tubes and steels. The „Green Transformation Operations“ department will focus on reducing the CO₂ footprint in our production in the coming years.

We set targets to improve environmental performance, energy efficiency, occupational health and safety, update them regularly and review their achievement. We design safe workplaces and prevent accidents.

The business success of our company, the sustainable protection of our environment and the occupational health and safety of our employees are equally important corporate goals. The division's sustainability department bundles and coordinates all activities for the sustainable orientation of the company.

PRODUCTS – PROCESSES – RESSOURCES –
POTENTIALS – INNOVATIONS

We meet the global challenges of our markets and are committed to complying with legal, regulatory and customer-specific requirements. The goals here are quality leadership and increasing our depth of added value. We communicate these goals to our employees and implement them together.

We therefore take care to conserve resources and to identify and minimize unfavorable effects on the environment, energy consumption and occupational safety in all our activities.

We are committed to complying with the relevant regulations and provide the necessary resources to do so.

We continuously improve the quality of our processes and products. For this, we are guided by the zero-defect principle and pursue ongoing improvement in the effectiveness of our management system.

We consistently align our processes with the needs of our customers.

CUSTOMERS – EMPLOYEES – SUPPLIERS –
AUTHORITIES – PUBLIC

We take responsibility: For our employees. For more sustainable products. For solutions that move our customers forward. Then, now and in the future – together. We keep our word!

We maintain an open dialog with customers, suppliers, authorities and the public. We encourage suppliers and service providers to set comparable targets.

We qualify our employees that they can recognize hazards and deficiencies. We promote their personal development, motivation and satisfaction. In addition, we adhere to our leadership guidelines in an exemplary manner to create a corporate culture characterized by appreciation and mutual respect.

Apprenticeship in our education and training center is geared to the needs of our customers and takes into account current standards as well as the requirements of the labor market.

We are a leading metal process specialist. We know, like no other, how to form and connect metals. At BENTELER we give our all – with courage, ambition and respect – but we never give up.

BENTELER. The family of driven professionals. Since 1876.

Claudia Freitag (CFO), Ralph Mathis (CSO), Thomas Michels (COO)

