

BENTELER Supplier Performance Evaluation Criteria (VC1)

BENTELER Supplier Performance Evaluation is conducted on system-based data for direct suppliers (VC1).

Basically, BENTELER expects a 'zero-defect strategy' from its suppliers.



Supplier Evaluation additional Master Data

Name	Description			
IATF 16949	Does the supplier have a certified management system according to IATF 16949?	Yes	only ISO 9001	No
ISO 9001	Does the supplier have a certified management system according to ISO 9001?	Covered by IATF 16949	Yes	No
BSQR	Has the supplier accepted the BENTELER Supplier Quality Requirement (BSQR)?	Yes	Side Letter	No
Escalation Level (SPEL)	Is the supplier currently classified at any level of the BENTELER Supplier Performance Escalation Program (SPEL)?	No Escal. - SPEL 0	SPEL 1 - 2	SPEL 2+ - 4

Supplier Evaluation Commercial

Name	Description			
Commercial Performance	The commercial supplier evaluation by BENTELER varies depending on the market/cluster and is not expressed at this level in fixed evaluation limits.	Acc. to local specific target.	Acc. to local specific target.	Acc. to local specific target.

Supplier Evaluation Quality

Name	Year To Date (YTD)			Rolling Twelve Month (RTM)		
	<5	5 - 8	>8	<5	5 - 8	>8
Quality-Incidents (no.)	<5	5 - 8	>8	<5	5 - 8	>8

Supplier Evaluation Supply Chain

Name	Year To Date (YTD)			Rolling Twelve Month (RTM)		
	<5	5 - 8	>8	<5	5 - 8	>8
Logistic-Incidents (no.)	<5	5 - 8	>8	<5	5 - 8	>8

BENTELER has established evaluation criteria in order to be able to classify its suppliers on various occasions.

Such occasions can include, among others: award decisions, audit planning, escalation scenarios, purchasing strategies.

The BENTELER Supplier Performance Evaluation is the essence of selected classification criteria that are applied to the various occasions and is composed as listed on the left.

A current evaluation of BENTELER supplier performance can generally be requested through the responsible BENTELER Buyer or STE.